

Customer Terms and Conditions

Date Last Modified: March 14, 2025

Acceptance of the Terms of Service

Before completing the form on this MDH-Support website, you must read and agree to these terms and conditions (“**Terms**”) and the Privacy Notice. By visiting and accessing this MDH-Support website, you agree to these Terms and are legally bound by them. These Terms are subject to change at any time, and changes will take effect when posted on this MDH-Support website without prior notice.

Your data is for internal use only and will be treated as confidential.

All submissions will be processed within a reasonable time. We recommend printing out the transaction details and Terms and storing them in an easily accessible location. Access to this website is strictly prohibited for individuals under the legal age of majority in their respective jurisdiction.

Definitions

“**Aylo Billing**” refers to any companies processing your billing, including any additional billing companies used by Aylo Billing or any changes thereof.

“**MDH-Support Site**” refers to the website accessed by you to validate purchases and transactions reflected on their credit card or bank statement.

“**User**” refers to a user or customer of the Website during the membership term.

“**Website**” refers to mydirtyhobby.com, where a User purchases a username and password to access its materials and enjoy membership benefits.

Ability to Accept Terms of Service

You affirm that you are at least 18 years of age and the age of majority in the jurisdiction you are accessing MDH-Support Site from and are fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties outlined in this Terms, and to abide by and comply with this Terms. If you are under 18 and the applicable age of majority, you are not permitted to contact us or use the MDH-Support Site. You also represent that the jurisdiction from which you access the MDH-Support Site does not prohibit viewing sexually explicit content.

Changes to the Terms of Service

We may modify or revise these Terms from time to time in our sole discretion, and you agree to be bound by such modifications or revisions. You are expected to periodically review the most up-to-date version here, so you are aware of any changes, as they are binding on you.

If we change anything in these Terms, the change will be reflected in the “date last modified.” You agree that you will periodically review these terms and refresh the page. You agree to note the date of the last revision. If the “date last modified” is unchanged from the last time you reviewed these Terms, then they are unchanged. On the other hand, if the date has changed, then there have been changes, and you agree to re-review these Terms and agree to the new ones.

All changes are effective immediately when we post them and apply to all access to and use of MDH-Support Site thereafter. The updated version supersedes any prior versions immediately upon being posted, and the prior version(s) shall have no continuing legal effect. If you do not review the new terms as posted, then you agree that you have waived your right to do so, and you are therefore bound by the updated

conditions, even if you failed to review the new ones. You are on notice of changes, and your failure to review the amended terms is your own omission. By continuing to use the MDH-Support Site subsequent to us making available an amended version of this Terms, you thereby acknowledge, agree to and consent to such amendment.

Description of Services

The MDH-Support Site provides access to contact forms to obtain information about your purchases and transactions.

Billing

Charges may appear on your credit card, bank statement, or phone bill, such as Probiller.com, AyloBill, Vendo, Segpay, WTS, or others, depending on your geographical location. If multiple venues are joined through any payment method, your statement will list each purchase included in the transaction. Aylo Billing may include additional information on your statement based on credit card association rules, telephone regulations, National Automated Clearinghouse Association (NACHA) guidelines, and any other mandated regulations. If you choose to use a checking account to purchase a subscription to the Website, a debit will be executed directly on that account.

Electronic Receipt

You will receive an email receipt at the address provided during your initial subscription to the Website. You may request a record of charges related to your membership from the MDH-Support Site, but we do not guarantee the availability of such records beyond 365 days from the subscription date. Requests must be made directly to Aylo Billing. To contact Aylo Billing, please [click here](#).

Transfer of Credentials

Any unauthorized access to the MDH-Support Site, including but not limited to sharing or transferring personal information and credentials, constitutes a material breach of these Terms and may result in immediate termination of access and potential legal action.

Authorization of Use

Commercial use of the MDH-Support Site or any material found within is strictly prohibited unless we authorize it. No material within the MDH-Support Site may be transferred to any other person or entity, whether commercial or non-commercial. No material within the MDH-Support Site may be distributed through peer-to-peer networks or other file-sharing platforms. In addition, materials may not be modified or altered. Materials may not be displayed publicly or used for any rental, sale, or display. Materials shall extend to copyright, trademarks, or other proprietary notices therefrom.

Cancellations and Refunds

Cancellations for all future recurring billing may be requested in accordance with Section 10 of the Website's terms - Cancellation.

Refund requests for purchases or recurring charges can be made by contacting customer support. Aylo Billing reserves the right to either grant a refund or provide a credit applicable to purchases from the Website at its discretion. The decision to refund a charge does not imply an obligation to issue additional future refunds. If a refund is issued by Aylo Billing for any reason, it will be credited solely to the payment method used in the original transaction. Aylo Billing will not issue refunds via cash, check, or any other payment method.

Cardholder Disputes/Chargebacks

All chargebacks are thoroughly investigated and may affect your ability to make future purchases with Aylo Billing under certain circumstances. Fraud claims may result in Aylo Billing contacting your card issuer to protect you and prevent future fraudulent charges to your account.

Our Stance on Trafficking, CSAM, and NCC

We have zero tolerance for any illegal content or activity, including human trafficking, Child Sexual Abuse Material (CSAM), and Non-Consensual Content (NCC). We utilize a number of tools, technologies, verification measures, and human moderation to identify violations of these Terms.

In addition to these mitigating measures we proactively take, we also provide mechanisms for users, law enforcement, members of the public, and non-governmental organizations to easily report content or users that may violate these Terms.

Furthermore, we engage with organizations that specialize in child protection, the prevention of human trafficking, and assisting victims of Non-Consensual Content.

Reliance on Information Posted

The information presented on or through the MDH-Support Site is made available solely for general information purposes. We do not warrant the accuracy, completeness, or usefulness of this information. Any reliance you place on such information is strictly at your own risk. We disclaim all liability and responsibility arising from any reliance placed on such materials by you or any other visitor to MDH-Support Site, or by anyone who may be informed of any of its contents.

Disclaimer

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APPROPRIATENESS OR AUTHORIZATION FOR USE IN ALL COUNTRIES, STATES, PROVINCES, COUNTY OR ANY OTHER JURISDICTIONS. IF YOU CHOOSE TO ACCESS THE WEBSITE, YOU DO SO ON YOUR OWN INITIATIVE AND RISK AND ARE RESPONSIBLE FOR COMPLIANCE WITH ALL APPLICABLE LAWS.

Supplementary Terms and Conditions

The Website may have additional terms and conditions that are an integral part of their offering to you, which are in addition to these Terms. Such terms and conditions as on the Website will in no way invalidate any of the Terms listed here. These Terms shall be construed and enforced in accordance with the Laws of the Republic of Cyprus applicable to contracts negotiated, executed, and wholly performed within said Country. Disputes arising hereunder shall be settled in the Republic of Cyprus. Transactions are governed by the Country of the merchant of record, and the use of the membership/websites is governed by laws stated in the terms on the website from which the purchase was made.

Severability

If any provision of this Terms shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any of this Terms is invalid or unenforceable, but that by limiting such provision it would become valid or enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

Notice

Notices by the MDH-Support Site to you may be given by means of electronic messages through the MDH-Support Site, by a general posting on the MDH-Support Site, or by conventional mail. Your notices may be given by electronic messages, conventional mail, telephone, or fax unless otherwise specified in these Terms. All questions, complaints, or notices regarding the MDH-Support Site must be directed to Aylo Billing. All cancellations of service through the MDH-Support Site must also be directed to Aylo Billing.

Questions and Contact Information

All questions to Aylo Billing regarding these terms and conditions must be directed to the following:

For billing issues: billing@mdh-support.com

For support/technical issues, billing@mdh-support.com